



Sales & Support Telephone Directory 2010

www.grasslandcorp.com

LATHAM - HEADQUARTERS
 892-898 Troy Schenectady Rd.
 Latham, NY 12110-1698

Phone: 518-785-5841
Toll Free: 1-800-564-5587
 Office Fax: 518-785-5740
24 Hour Order Line
Fax 1-800-950-4342

Hours:
 Mon.-Fri. 8:00 am - 5:00 pm
 Saturdays 8:00 am – 12:00 noon
 (In Season)

Notes:
 Central Parts Depot
 Commercial Service Shop
 Showroom
 Irrigation Products & Service
 All Administrative Functions

BLASDELL - Branch
 270 Lake Avenue
 Blasdell, NY 14219-0260

Phone: 716-822-2020
Toll Free: 1-800-564-5236
 Office Fax: 716-822-8836
24 Hour Order Line
Fax 1-800-858-2000

Hours:
 Mon.-Fri. 8:00 am - 5:00 pm

Notes:
 Branch Manager -
 Steve Piper, Ext. 208

LIVERPOOL - Branch
 315 Commerce Boulevard
 Liverpool, NY 13088

Phone: 315-457-0181
Toll Free: 1-800-564-5297
 Fax: 315-457-0312

Hours:
 Mon.-Fri. 8:00 am - 5:00 pm

Notes:
 Branch Manager -
 Roger Lind, Ext. 25
 Stocks Fast Moving Parts &
 Irrigation Products, Showroom,
 Commercial Service Shop
Pre-Owned Equipment
Showroom

Service

To arrange for service of your equipment call the servicing location nearest to you.

Latham 518-785-5841 * Blasdell 716-822-2020 * Liverpool 315-457-0181

If you need technical assistance related to service, please call:

Person - Position	E-Mail	Phone	Ext.	Cell #
Jack Wands – Service Manager	jwands@grasslandcorp.com	518-785-5841	127	518-857-9878
Service Writer – Latham	dpayne@grasslandcorp.com	518-785-5841	129	n/a
Bob Goldbach – Service Operations Manager	rgoldbach@grasslandcorp.com	315-457-0181	23	716-570-7344

Free Service Manuals Available On-Line

Customers have told us that they expect a *free* Service Manual with their new product purchases. To help satisfy this need, we are pleased to announce that Service Manuals for many Commercial Products are now available for viewing or downloading on the Customer Care pages of the Toro public Internet site. Go to www.toro.com and select either Golf Course Management or Grounds Management. From the Golf or Grounds page, select **Customer Care**, and Educational and Technical Reference.



Commercial Sales

Person - Position	E-Mail	Phone	Ext.	Cell #
Roger Lind – Sales Mgr.	lindrediron@aol.com	315-457-0181	25	315-374-8441
Gary Hughes – Sales Rep.	ghughes@grasslandcorp.com	716-822-2020	207	716-570-2267
Keith Pierce – Sales Rep.	kpierce@grasslandcorp.com	315-457-0181	22	607-481-0809
John Wall – Sales Rep.	jwall@grasslandcorp.com	315-457-0181	30	315-374-8444
Chris Makowski – Sales Rep.	cmakowski@grasslandcorp.com	315-457-0181	32	585-509-3760
John Halloran – Sales Rep.	jhalloran@grasslandcorp.com	518-785-5841	191	518-857-9870
Bruce Haworth – Sales Rep.	bhaworth@grasslandcorp.com	518-785-5841	192	518-857-9871
Chris Pogge – Sales Rep.	cpogge@grasslandcorp.com	518-785-5841		802-236-0611 or 518-857-0197
Joe Gazeley – Latham Store Mgr	jgazeley@grasslandcorp.com	518-785-5841	125	518-857-9881
Ken Henderson – Inside Sales	kenh@grasslandcorp.com	518-785-5841	115	n/a
Howard Bauer – Inside Sales Blasdell	hbauer@grasslandcorp.com	716-822-2020	211	n/a

Irrigation Sales

Person - Position	E-Mail	Phone	Ext.	Cell #
Kirk Pogge - Division Mgr.	khpogge@grasslandcorp.com	518-785-5841	111	518-857-9877
Jason Swanson - Project Manager & Irrigation Designer	designgr@grasslandcorp.com	518-785-5841	136	518-857-9882
Alan Siegel - Sales Rep. (Golf)	asiegel@grasslandcorp.com	315-457-0181	26	315-374-8443
John Eustace – Sales Rep. (Commercial & Residential) West	johne@grasslandcorp.com	315-457-0181		315-374-8445
Wes Hall – Sales Rep. (Commercial & Residential) East	whall@grasslandcorp.com			518-376-0246
Howard Bauer – Service Scheduling, Customer Service	hbauer@grasslandcorp.com	716-822-2020	211	n/a
Order Processing - Latham		518-785-5841	131	n/a
Dave Knox – Service	dknox@grasslandcorp.com	716-822-2020		518-857-9883



Consumer Division

Person - Position	E-Mail	Phone	Ext.	Cell #
Steve Piper - Sales Manager	sjpiper@grasslandcorp.com	716-822-2020	208	716-570-4983
Don Hoffman - Eastern Sales Rep.	dhoffman@grasslandcorp.com	518-785-5841	107	518-469-3864
Lee Ann Kipp - Customer Svc. - Blasdell	lkipp@grasslandcorp.com	716-822-2020	202	
Mike Parry – Order Processing	mparry@grasslandcorp.com	518-785-5841	106	

Parts

If you have questions concerning availability, need help in determining the proper part numbers, etc., call any of the following locations during business hours to speak to a Grassland Parts Representative.

Latham 1-800-564-5587, Blasdell 1-800-564-5236, Liverpool 1-800-564-5297

- or -

If you simply want to place a parts order and know your part numbers:

Call 1-800-950-4342 (Latham) or 1-800-858-2000 (Blasdell)

Orders may be placed 24 hours a day 7 days a week.

Orders received by 2 pm, in stock at our location, will be shipped the same day.

Need parts really fast, ask about 24 Hour Delivery (available at an extra charge).

Person – Position	E-Mail	Phone	Ext.
Jim Bondi - Parts Manager	jbondi@grasslandcorp.com	518-785-5841 Cell 518-857-9880	120
Lee Ann Kipp - Blasdell	lkipp@grasslandcorp.com	716-822-2020	202
Marge Walrath - Liverpool	mwalrath@grasslandcorp.com	315-457-0181	21

Sitework Systems

Person - Position	E-Mail	Phone	Ext.	Cell #
Chris Pogge - Sales Mgr/Sales East	cpogge@grasslandcorp.com	518-785-5841		518-857-0197
Vlad Nikolic - Sales – Northwest	dingojoe@grasslandcorp.com			585-202-0885
Keith Pierce – Sales - Southwest	kpierce@grasslandcorp.com	315-457-0181	22	607-481-0809
Bonnie Slocum – Order Processing	bslocum@grasslandcorp.com	518-785-5841	101	N/A



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For More information Contact;
Roger Lind 315-457-0181 ext. 25.
or rlind@grasslandcorp.com

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